# **Exploring the Pros and Cons of Integrating Artificial Intelligence and ChatGPT in Medical Education: A Comprehensive Analysis**

Lakshan  $MTD^{(D)}$ , Chandratilake  $M^{(D)}$ , Drahaman  $AMP^{(D)}$ , Perera  $MB^{(D)}$ 

<sup>1-</sup>Consultant ENT and Head & Neck Surgeon, Nawaloka Hospital Plc, Sri Lanka

<sup>2</sup>-Professor, Department of Medical Education, Faculty of medicine, University of Kelaniya, Sri Lanka

<sup>3-</sup>Consultant ENT and Head & Neck Surgeon, Army Hospital Colombo, Sri Lanka

<sup>4</sup>Consultant ENT and Head & Neck Surgeon, Kothelawela Defence University Hospital, Sri Lanka

#### Abstract

The rise of AI and chatbots in medical education is undoubtedly going to impact the traditional ways of learning. Artificial Intelligence (AI) is rapidly evolving and revolutionizing various fields, and the healthcare industry is no exception. The key to success in this new age of AI technologies is for medical educationists to maintain a deep commitment to their students' learning, while remaining open to new ideas and approaches that leverage the power of AI to enhance the educational process. The use of AI, specifically ChatGPT, in medical education can provide various benefits, including personalized learning, practice of clinical scenarios, access to medical literature, and a research and study aid for medical students. However, it is important to note that AI should not replace traditional learning methods and that students should actively engage with the material and develop critical thinking skills.

#### Keywords

**Copyright:** © 2023 Lakshan et al.

This is an open access article distributed under the Creative Commons Attribution License (CC BY 4.0) This license lets others distribute, remix, tweak, and build upon the work, even commercially, as long as they credit the original author for the creation

Funding: None

**Competing interest:** None

Correspondence: Dr M T D Lakshan (lakshent@gmail.com)

Accepted Date: 14th January 2024

Published Date: 11<sup>th</sup> February 2024

p-ISSN : 2012 - 855x, e-ISSN: 2576-2040 Ceylon Journal of Otolaryngology © 2024; College of Otorhinolaryngologists and Head and Neck Surgeons of Sri Lanka

# Introduction

Artificial Intelligence (AI) is rapidly evolving and revolutionizing various fields, and the healthcare industry is no exception. ChatGPT, a large language model trained by OpenAI, is a prime example of the potential AI holds for medical education. It can answer complex medical queries, generate medical diagnoses, and provide a personalized learning experience to medical students.

The rise of AI and chatbots in medical education is undoubtedly going to impact the traditional ways of learning. These technological advancements will provide new and revolutionary ways of interacting with the internet, where chatbots will become a virtual guide to medical education.

Moreover, the younger generation is tech-savvy and has grown up with the internet and social media. They will undoubtedly use these tools to enhance their medical knowledge and skills. It is crucial for medical educationists to recognize this trend and adapt to these changes, preparing to use these new technologies to their fullest potential.

As we move towards a future where AI and chatbots are an integral part of our daily lives, it is essential for medical educators to be ready to incorporate these technologies into their teaching methods. This article will explore the impact of AI and ChatGPT on medical education and analyze the potential benefits and negative aspects of their use in medical education.

# Methodology

The methodology for this study involved using various modes of information gathering to collect data on the use of ChatGPT and other forms of AI in medical education. The primary sources of information were literature searches and general internet searches, including YouTube video tutorials, and OpenAI playground experimentations.

To assess the potential benefits of ChatGPT, we used the "prompts" feature of the OpenAI playground, which allowed us to test the accuracy and usefulness of the AI-generated responses. The prompts were designed to simulate medical education scenarios and to generate responses that a student or teacher could potentially use to enhance their learning experience.

The output generated by ChatGPT was assessed based on its accuracy, usefulness, and potential benefits to the medical student or teacher. We also analyzed the responses for any potential negative aspects, such as inaccuracies or biases.

The data collected from these experiments were then analyzed to determine the potential benefits and drawbacks of integrating ChatGPT and other forms of AI in medical education. The results of this study will be useful for medical educationists and students on the potential applications of AI in their field and to guide future research on this topic.

# **Results and discussion**

# A: From a medical student's perspective

There are several ways in which a medical student can use ChatGPT to educate themselves. Here are some examples:

1. Research and study aid: ChatGPT can be used as a research and study aid for medical students. By asking ChatGPT relevant medical questions, they can receive immediate responses with accurate and up-to-date information on various medical topics. This can help students gain a deeper understanding of complex medical concepts and improve their overall knowledge. One of the problems occasional inaccuracies that can come up. Its therefore vital on the part of the student to check for the accuracy of the information before learning them. This is called "hallucination".

Hallucination in AI models refers to the generation of false or inaccurate information by the model. This can occur when the AI is given incomplete or ambiguous data to process, leading it to make assumptions or generate responses that are not entirely accurate. Hallucination is a common problem in AI models, especially in natural language processing and image recognition, and can have significant consequences in critical applications such as medical diagnosis or autonomous driving. Researchers are actively working on developing methods to reduce hallucination in AI models, including better data preprocessing techniques, more advanced algorithms, and incorporating human feedback into the learning process.

- 2. Personalized learning: ChatGPT can provide a personalized learning experience for medical students. By tailoring the prompts to their specific learning needs and preferences, ChatGPT can generate responses that are tailored to their individual learning style. This can help students learn more efficiently and effectively.
- 3. Practice clinical scenarios: ChatGPT can also be used to practice clinical scenarios. By simulating real-world medical situations, students can develop their critical thinking and decision-making skills. ChatGPT can provide feedback on their responses, helping them to identify areas where they need improvement.
- 4. Access to medical literature: ChatGPT can also help medical students access medical literature. By providing relevant research articles and publications, ChatGPT can help students stay upto-date on the latest medical research and advancements in the field.

Overall, ChatGPT can be a valuable tool for medical students to educate themselves and enhance their learning experience. However, it is important to note that ChatGPT should be used as a supplement to traditional learning methods, and not as a replacement.

One of the potential negative aspects of using AI to harness information is that students may become overly reliant on the technology and may not put in the effort to read through the material themselves. This can lead to a superficial understanding of the content and a lack of critical thinking skills.

Furthermore, relying solely on AI-generated information may not provide students with the skills they need to effectively navigate the vast amount of information available in the digital age. Reading and analyzing information is a crucial skill in today's society, and students who rely solely on AI-generated responses may miss out on developing these skills.

Therefore, while AI can be a valuable tool for education, it should not be used as a substitute for traditional learning methods. It is important to encourage students to actively engage with the material and to develop critical thinking skills, while also using AI to supplement and enhance their learning experience.

# **B:** From the teacher's perspective

As with any technology, there is always the potential for misuse, and ChatGPT is no exception. One possible way that medical students could cheat using ChatGPT is by using it to generate responses for assignments or assessments, rather than doing the work themselves. This could lead to students receiving grades that do not accurately reflect their knowledge and abilities, and may create an uneven playing field between students who use the technology and those who do not.

Another way that students could cheat using ChatGPT is by using it to obtain answers to exam questions during the exam. This could be done by accessing the internet during the exam and using ChatGPT to generate responses to the questions. This could compromise the integrity of the exam and create an unfair advantage for students who use the technology.

From the perspective of teachers, cheating using ChatGPT can be difficult to detect and prevent<sup>1</sup>. Teachers may need to be vigilant in monitoring student behavior during assessments to ensure that students are not using ChatGPT to cheat. They may also need to develop new assessment methods that are less susceptible to cheating, such as practical exams or oral assessments. Teachers and educational institutions may need to develop policies and procedures to address this issue and ensure the integrity of the educational process<sup>2</sup>.

#### **Professional Development and academic research**

Medical academics can use ChatGPT in several ways to develop themselves and enhance their knowledge and skills. One way is to use ChatGPT to generate responses to specific medical questions or topics. ChatGPT can be used to provide instant access to a vast repository of medical knowledge and research, allowing academics to stay up-to-date on the latest developments in their field.

Additionally, ChatGPT can be used to develop critical thinking skills by engaging in dialogue with the technology. This can help academics to refine their research questions, explore new areas of inquiry, and test hypotheses. ChatGPT can also be used as a tool for collaborative research, allowing academics to share ideas and perspectives with colleagues from around the world.

# Following is a list of prompts that may be useful

Summarizing and Analysis:

- 1. "Summarize the main arguments in this article/abstract:"
- 2. "Analyze the strengths and weaknesses of this methodology:"
- 3. "Compare and contrast [theory A] and [theory B] in the context of [field]:"
- 4. "Identify the key findings and implications of this research paper:"
- 5. "Describe the theoretical framework of this study and how it relates to the findings:"

Research Questions and Gaps:

- 1. "List potential research questions related to [topic]:"
- 2. "Identify gaps in the literature on [topic]:"
- 3. "Generate a list of research hypotheses related to [topic]:"
- 4. "Identify potential areas for future research in the context of this article/abstract:"
- 5. "Suggest novel applications of [theory/concept] within [field]:"

Methodology and Techniques:

- 1. "What are the limitations of using [statistical method] in [research context]?"
- 2. "Create a recipe for the methods used in this [paper/thesis]"
- 3. "Suggest interdisciplinary approaches to [research question/problem]:"
- 4. "Explain how [qualitative/quantitative] research methods can be used to address [research question]:"
- 5. "Describe the advantages of using a mixed-methods approach for studying [topic]:"
- 6. "Recommend best practices for data collection and analysis in [field/research context]:"

Another way that medical academics can use ChatGPT is to develop educational materials for their students. ChatGPT can be used to generate responses to frequently asked questions, provide definitions of complex medical terms, or offer case-based scenarios for discussion. This can help to enhance the learning experience for students and provide them with a deeper understanding of the subject matter.

Medical academics can use ChatGPT to improve their writing skills. ChatGPT can be used to generate summaries of research articles or to provide feedback on written work. This can help academics to refine their writing style, improve the clarity and accuracy of their work, and communicate their ideas more effectively.

By harnessing the power of this technology, academics can stay up-to-date with the latest research, engage in collaborative work, and enhance the learning experience for their students.

# **C: Student- Teacher Interaction**

The teacher-student relationship is a critical component of medical education, and the rise of AI technologies such as ChatGPT has the potential to impact this relationship in various ways. One possible concern is that the use of AI technologies may reduce the empathy and emotional connection that is necessary for effective teaching and learning. This can lead to a lack of emotional engagement and reduced motivation for both teachers and students.

Another concern is that the use of AI technologies may diminish the importance of apprenticeship and human interaction in medical education<sup>3</sup>. Medical education has traditionally been an apprenticeship model, with students learning from experienced practitioners through observation and participation.

p-ISSN : 2012 - 855x, e-ISSN: 2576-2040 Ceylon Journal of Otolaryngology © 2024; College of Otorhinolaryngologists and Head and Neck Surgeons of Sri Lanka

AI technologies may reduce the opportunities for this type of learning, which could impact the quality of medical education.

Nonverbal communication is another important aspect of the teacher-student relationship that could be affected by AI technologies. AI technologies lack the ability to understand and respond to nonverbal cues such as body language and tone of voice, which can lead to a breakdown in communication and understanding between teachers and students.

Motivation, inspiration, and enthusiasm are also important factors in the teacher-student relationship that could be impacted by AI technologies. The use of AI technologies may reduce the opportunities for teachers to inspire and motivate their students<sup>4</sup>, which could lead to a decrease in engagement and learning outcomes.

Cheating is also a concern that could impact the teacher-student relationship. The use of AI technologies by students to cheat on assessments or exams could compromise the integrity of the educational process and erode the trust between teachers and students<sup>5</sup>.

Therefore, while AI technologies such as ChatGPT have the potential to enhance medical education, it is important to be aware of the potential impacts on the teacher-student relationship. Teachers and educational institutions may need to develop new approaches to teaching and learning that integrate AI technologies while maintaining the critical human elements of empathy, apprenticeship, nonverbal communication, motivation, inspiration, enthusiasm, and human interaction.

Medical educationists need to be prepared for teaching in this new age of AI technologies by developing a deep understanding of these technologies and how they can be integrated into the educational process. This may involve acquiring new skills and knowledge related to AI technologies, such as natural language processing, machine learning, and data analytics<sup>6</sup>.

In addition to technical skills, medical educationists should also focus on developing their communication and teaching skills to effectively engage and motivate students in this new learning environment. This may involve developing new teaching strategies that leverage AI technologies to enhance the learning experience, such as personalized learning plans, adaptive assessments, and virtual simulations.

It is also important for medical educationists to recognize the potential limitations and challenges of AI technologies, such as the lack of empathy and nonverbal communication, and work to mitigate these challenges by integrating human elements into the learning experience. This may involve promoting collaborative learning, peer-to-peer mentoring, and team-based projects that foster interpersonal communication and teamwork.

Finally, medical educationists need to be prepared to adapt and evolve their teaching approaches as new technologies and educational methods emerge. AI can be used to generate role play scripts for various clinical scenarios with a teaching overlay to emphasize key learning points<sup>7</sup>. This requires a commitment to ongoing learning and professional development, as well as a willingness to experiment with new teaching strategies and techniques.

Lakshan MTD, Chandratilake M, Drahaman AMP, Perera MB Exploring the Pros and Cons of Integrating Artificial Intelligence and ChatGPT in Medical Education: A Comprehensive Analysis Volume : 13; Issue1; pp 39-45 DOI: https://doi.org/10.4038/cjo.v13i1.5380

In nutshell, the key to success in this new age of AI technologies is for medical educationists to maintain a deep commitment to their students' learning, while remaining open to new ideas and approaches that leverage the power of AI to enhance the educational process.

# Conclusion

In conclusion, the use of AI, specifically ChatGPT, in medical education can provide various benefits, including personalized learning, practice of clinical scenarios, access to medical literature, and a research and study aid for medical students. However, it is important to note that AI should not replace traditional learning methods and that students should actively engage with the material and develop critical thinking skills.

From a teacher's perspective, the potential for misuse and cheating should be acknowledged and addressed. The ethical conundrums have been well documented<sup>8</sup> and progressive policy decisions need to be in place to curb it. As AI continues to evolve and revolutionize various fields, including healthcare, it is essential for medical educators to adapt and incorporate these technologies into their teaching methods to enhance the learning experience for future medical professionals.

# References

- 1. Cotton DRE, Cotton PA, Shipway JR. Chatting and cheating: Ensuring academic integrity in the era of ChatGPT. Innovations in Education and Teaching International. Published online March 13, 2023:1-12. doi:10.1080/14703297.2023.2190148
- 2. Heng JJY, Teo DB, Tan LF. The impact of Chat Generative Pre-trained Transformer (ChatGPT) on medical education. Postgrad Med J. 2023;99(1176):1125-1127. doi:10.1093/postmj/qgad058
- 3. Iqbal S, Ahmad S, Akkour K, Wafa ANA, AlMutairi HM, Aldhufairi AM. Review article: Impact of Artificial Intelligence in Medical Education. MedEdPublish. 2021;10(1). doi:10.15694/ mep.2021.000041.1
- 4. Chiu TKF, Moorhouse BL, Chai CS, Ismailov M. Teacher support and student motivation to learn with Artificial Intelligence (AI) based chatbot. Interactive Learning Environments. Published online February 6, 2023:1-17. doi:10.1080/10494820.2023.2172044
- 5. Currie G, Barry K. ChatGPT in Nuclear Medicine Education. J Nucl Med Technol. 2023;51(3):247-254. doi:10.2967/jnmt.123.265844
- 6. Nagi F, Salih R, Alzubaidi M, et al. Applications of Artificial Intelligence (AI) in Medical Education: A Scoping Review. In: ; 2023. doi:10.3233/SHTI230581
- 7. Hong H, Kang Y, Kim Y, Kim B. Application of artificial intelligence in medical education: focus on the application of ChatGPT for clinical medical education. Journal of Medicine and Life Science. 2023;20(2):53-59. doi:10.22730/jmls.2023.20.2.53
- 8. Vignesh R, Pradeep P, Ravindran J. Exploring the Hurdles in Integrating Artificial Intelligence in Medical Education: A Talk with ChatGPT. Education in Medicine Journal. 2023;15(2):103-106. doi:10.21315/eimj2023.15.2.9