RARE

FACTORS AFFECTING JOB SATISFACTION OF CLASS III OFFICERS

OF

SRI LANKA ADMINISTRATIVE SERVICE

By

S.D.N.S.JAYASENA

(Student number : FGS/HRMG/PG/13/15)

ුවේශ අංකය: 1350 වර්ග අංකය:

Thesis submitted to the Faculty of Graduate Studies,

University of Kelaniya Sri Lanka,

in partial Fulfilment of the Requirements for the Degree of

Master of Human Resource Management

March 2016

0.3 JUN 2016 Coordinator PGDHRM University of Kelaniya Abstract of the thesis presented to the Senate of University of Kelaniya in partial fulfilment of the requirement for the degree of Master of Human Resource Management

FACTORS AFFECTING JOB SATISFACTION OF CLASS III OFFICERS OF

SRI LANKA ADMINISTRATIVE SERVICE

Ву

S.D.N.S.JAYASENA

March 2016

Supervisor: Dr. Susima Weligamage

Faculty : Faculty of Commerce and Management Studies

This Research was conducted to identify the factors affecting Job Satisfaction of Grade III officers of Sri Lanka Administrative Service (SLAS), to identify the level of satisfaction and suggest methods to increase their Job Satisfaction.

Primary Data were gathered by a Questionnaire Survey and Structured interviews. The data were summarized using descriptive statistics and through correlation and regression analysis the factors affecting Job Satisfaction of Grade III officers of SLAS were identified.

It was found that Demographic Variables and Pay, Promotion, Supervision, Fringe Benefits and Contingent Rewards are the determinants of Job Satisfaction of the target population. Further it was suggested that increasing the Base Pay, introducing a performance based promotion scheme, fair distribution of training opportunities and granting transport facilities will increase the level of Job Satisfaction.

Key words: Job Satisfaction, Facets of Job Satisfaction, Demographic Variables