

Awareness on ICT Components among Grama Niladhari Officers in the Western Province, Sri Lanka

Dias, K. S. N.¹ and Abeygunawardana, R. A. B.²

This paper presents the results of Analysis of ICT Awareness among Grama Niladhari Officers (GNO) in Western Province, Sri Lanka. The GNO is the focal point for all Government administrative work with Home Affairs. Therefore, it is useful for them to have better ICT knowledge. The main objective of the study is to identify the awareness of ICT in GNOs. A Sample of 335 were selected from a total of 2,497 GNOs via stratified random sampling techniques. The data were collected via face-to-face interviews and the postal method. Though the exploratory analysis it was found that their level of awareness was high on: Computer, Internet and Emailing and Printer, but proficiency low on Tab, Multimedia, Projector and Scanner. Finally, it can be conclude that ICT components should be popularized among GNOs and their employers should improve socio-economic status and ICT knowledge perceptions of GNOs.

Keywords: *Awareness, ICT, GNO*

¹Faculty of Graduate Studies, University of Colombo, Sri Lanka (sumududias@gmail.com)

²Department of Statistics, Faculty of Science, University of Colombo, Sri Lanka
(rab_abey@stat.cmb.ac.lk)