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FOREST-BASED TOURISM IN SRI LANKA: MARKET SEGMENTATION ON TRAV

INFORMATION SEARCH BEHAVIOR

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Abstract:

FOREST-BASED TOURISM IN SRI LANKA: MARKET SEGMENTATION ON TRAV INFORMATION SEARCH BEHAVIOR Dr. W.A.R.T.W.Bandara Senior lecturer Depa Sri Lanaka e-mail: rangika@kln.ac.lk, Tel: (+94) 710 415 285 Richard Vlosky Directo Resources Endowed Professor in Forest Sector Business Development Louisiana F Rm. 227, School of Renewable Natural Resources Louisiana State University Agricu e-mail: rvlosky@agcenter.lsu.edu, Tel: (+01) (225) 578-4527, (+01) 223-1931 fax: (2 rising demand for ecotourism in today's dynamic global environment ecotourism ope with one another to market available products and services for diverse customers. T how tourists acquire information about a destination is important in destination mark are to identify consumer segments for forest-based ecotourism market in Sri Lanka search behavior and develop customer profiles in terms of demographic, socio-ecor decisions. Data were gathered by conducting face to face interviews using a pre tes publicly-managed, forest-based, protected areas with diverse ecological variations ε Lanka. The sample population consisted of domestic and international travelers from study period, from the opening to the closure, every third tourist exiting from three si identifies four distinct market segments, 1) impulsive searchers, 2) active seekers, 3 dependents, based on ecotourists' utilization of external information sources in selection

Also this paper compares derived segments in the context of ecotourists' actual trav choice, estimated expenses and the length of stay at the destination which are impo make marketing decisions to attract their interested market segments. Further, study the source of information and information distribution channel to attract their relevan marketers can attract different segments during different seasons of the year. Key w information search, market segments

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