

IMPACT OF TECHNOSTRESS ON JOB DISSATISFACTION OF MANAGERIAL LEVEL EMPLOYEES IN GLOVE MANUFACTURING INDUSTRY, SRI LANKA

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This study investigates the technostress on job dissatisfaction, evidence from managerial level employees in glove manufacturing industry, Sri Lanka. Information and communication technology (ICT) plays a significant role in the world today. The impact of ICT will have significant effects on most organizations on both individual and workplace performance. With the use of ICT in workplaces, organizations have been able to increase their productivity and efficiency at a rapid pace. This issue is notably significant in high-value addition sectors such as the glove manufacturing industry. The employees who work in the glove manufacturing sector face significant turnover issues due to inability to manage their job dissatisfaction, especially among managerial level employees. Hence, the researcher aims to examine how the technostress impacts on job dissatisfaction of managerial level employees in glove manufacturing industry, Sri Lanka. This research is deductive in nature. The research was conducted using a survey research strategy and a quantitative research method. Sample for the study was 172 managerial level employees and data collection was done through a self-administered questionnaire. The statistical package for social science (SPSS), version 23.0, was used as a tool for data analysis and both descriptive and inferential statistics, namely correlation and regression, were used to analyze data. The results indicate that perceived techno overload, techno invasion, techno complexity have a positive relationship on job dissatisfaction.

Keywords: *Job Dissatisfaction, Technostress, Techno-Complexity, Techno-Invasion, Techno-Overload*

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