## Determinants of the Success of Virtual Teamwork: A Study of IT Sector Employees in Sri Lanka

Dewage, V. D.<sup>1</sup> and De Alwis, A. C.<sup>2</sup>

Technological advancements, globalization, and crisis situations have compelled society to adopt a virtual platform. Considering this scenario, the purpose of this study was to ascertain the determinants that influence the success of virtual teams in the Sri Lankan context in order to enhance the benefits of the virtual platform. This was a quantitative, cross-sectional study involving employees in the Information Technology (IT) sector. The data collection technique used was a structured questionnaire combined with a simple random sampling technique. Correlation and simple linear regression analysis were used to analyze the data. The research reveals that trust, leadership, and communication all have a significant positive impact on successful virtual teamwork independently, while also ensuring a positive relationship between the variables. The uniqueness of this study is in demonstrating how those factors contribute to the conversion of traditional teams to modern teams, thereby increasing the likelihood of the outcome being fruitful.

Keywords: Virtual Teams, Globalization, Trust, Leadership, Communication

<sup>1</sup> Undergraduate, Department of Human Resource Management, Faculty of Commerce and Management Studies, University of Kelaniya, Sri Lanka [dewagevd@gmail.com]

<sup>&</sup>lt;sup>2</sup> Professor, Department of Human Resource Management, Faculty of Commerce and Management Studies, University of Kelaniya, Sri Lanka [chamaru@kln.ac.lk]