Relationship Between Working From Home And Employee

Job Satisfaction: Special Reference To State Banks of Sri

Lanka

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Abstract

The concept of working From Home (WFH) is given more attention during the

pandemic situation in the world. Most business organizations followed social

distancing in workplaces as a control of spreading COVID 19 virus. Therefore,

WFH concept is identified as a viable strategy in this situation and, most of the

employers have swittched into this strategy to ensure the survival of their

organizations. At present, since the change of mode of work affected the minds

of employees, and it is hypothesized that WFH affects employee job

satisfaction in relation to their Physical, Social, Financial, Technical aspects.

Data is collected from randomly selected 100 employees who have been

engaged in WFH in two state banks by using a structured questionnaire. The

hypothesis were statistically tested by using Regression and Correlation to

measure the nature and extent of impact of WFH to job satisfaction.

The result showed that WFH and job satisfaction has a positive relationship

relevant to the Sri Lankan banking employees serving for states banks. This

result provides implications for installing WFH practices in workplaces and

employers may develop strategies to boost employee satisfaction visa WFH

practices.

Key words: Working from home, Job satisfaction, COVID 19

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