The Impact of Supervisor Emotional Intelligence on Subordinate Employees' Job Performance: A Study of Operational Level Employees in Apparel Industry

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This study examined the impact of supervisor emotional intelligence on their subordinates’ job performance in lower level employees in one of leading garment manufacturing companies in Sri Lanka. 125 operational level employees who attached to various functional units were selected as the sample using simple random sampling technique. This study is deductive and quantitative. Data were collected through a questionnaire. Results revealed that supervisors’ emotional intelligence components (i.e., self-awareness, self-regulation, self-motivation, social awareness and social skills) have no impact associated with the subordinate job performance in this context. This study contributes to theory and practice.

Keywords: Emotional Intelligence, Job Performance, Supervisors, Subordinates

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