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Use of Electronic Resources and its Affect: Special Reference to Library Users of Kelaniya University.

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This paper presents that status of electronic resources facilities and services provide by Kelaniya University Library (KUL). The university library is the hub of the teaching, and learning activities where undergraduates, lecturers, and researchers get their required information according to their needs. At the passing time, library users have to spend more time for searching their information. But currently, electronic resources provide better and effective user services. Objectives of the study to investigate the present situation of E- resources facilities and services provided by the KUL to examine the frequency of using the electronic resources available in the library, to study the impact of electronic resources and services on the academic work of the user and provide suitable suggestion and recommendation to improve the e - resources and e services for the benefit of users in KUL.

A methodology used for collecting data was questionnaire based and all the question were specifically prepared and related with the use of electronic resources and its impact. The 100 questionnaires were distributed randomly. 15 % percent are lecturers, 71% percent are undergraduates, and 14% percent are researchers. This study reveals that majority of the users, use and satisfied those materials. Although it lacks infrastructure facilities and the library should arrange more training session for users.

Key words – E-resource, Kelaniya University Library, Electronic Services, Information Services, University Librarian.

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